

2026 Issue 01

Bourne End Junior Sports Club

Adult Activities Booking T&C's



Matthew Todd

SPORTS HALL, NEW ROAD, BOURNE END, BUCKS, SL8 5BS

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1. Adult Activity Booking Terms & Conditions

These Terms & Conditions apply to all individuals booking or participating in adult classes, courses, coaching sessions and sports programmes organised by **Bourne End Junior Sports Club ("the Club")**.

By making a booking, the person making the booking confirms that they have read, understood and agree to these Terms & Conditions on behalf of themselves and, where applicable, the person for whom the booking is made.

2. Bookings

All activities must be booked through the Club's designated booking system unless otherwise agreed by the Club.

Places are subject to availability, and a place is not confirmed until the booking has been successfully completed, and any required payment has been made.

Participants are responsible for ensuring that all information provided when registering is accurate and kept up to date.

3. Fees and Payment

Activity fees must be paid in accordance with the payment arrangements stated at the time of booking.

Depending on the activity, payment may be taken as a one-off payment, recurring payment, monthly subscription or other agreed payment arrangement.

Where recurring payments are used, the person making the booking authorises payments to be collected in accordance with the payment schedule shown when joining the activity.

Failure to make payment when due may result in the participant's place being suspended or cancelled.

The Club reserves the right to review and amend activity fees. Reasonable notice will be provided of changes affecting ongoing bookings or memberships.

4. Cancellations or No Shows by Participants

Fees already paid are non-refundable where a participant chooses not to attend. If a participant is unable to attend their scheduled class, they should use their account on the booking system to reschedule their class to an alternative date. At present the only way to re-schedule or cancel a class is to email activities@bejsc.co.uk.

In order to provide members on the waiting list reasonable notice of a place becoming available, and to give the Activity Manager enough time to see the request, all re-scheduling or cancellations must be given with a minimum of 24 hours' notice.

The Club may consider exceptional circumstances at its discretion.

5. Cancellation or Changes by the Club

The Club will make reasonable efforts to deliver activities as advertised but reserves the right to change instructors, coaches, session times, venues or other arrangements where necessary.

Occasionally a session may need to be cancelled due to circumstances including instructor or coach illness, facility problems, severe weather, safety concerns or circumstances outside the Club's reasonable control.

Where the Club cancels a session, it will endeavour to provide an alternative session, credit or refund where appropriate.

The Club will not normally be responsible for consequential costs or losses arising from the cancellation or alteration of an activity.

6. Attendance and Punctuality

Participants should arrive in sufficient time to be ready for the start of their activity. Please do not enter the Hall or the Kitchen area until any previous hire client or class has finished their activity.

7. Medical Conditions and Additional Needs

The Club must be informed of any medical condition, allergy, injury, disability, additional need or other information that may reasonably affect a participant's safe participation in an activity. This should be updated on the booking system.

Participants should not take part in an activity if they are unwell, injured or have been advised by a medical professional not to participate.

Where appropriate, participants should discuss any concerns with the relevant coach or activity leader before taking part.

8. Emergency Medical Treatment

In the event of an accident, illness or medical emergency, the Club will take reasonable steps to contact the participant's emergency contact.

Where urgent treatment is considered necessary and an emergency contact cannot immediately be reached, the Club may contact the emergency services and take reasonable steps considered necessary to protect the participant's health and welfare.

9. Behaviour and Conduct

Participants are expected to behave respectfully towards coaches, instructors, volunteers, staff, officials and other participants and to follow reasonable instructions relating to safety and conduct.

Bullying, threatening behaviour, discrimination, harassment, abusive language, violence or behaviour which places others at risk will not be tolerated.

The Club reserves the right to remove or suspend a participant from an activity where their behaviour presents a safety concern or seriously or repeatedly breaches expected standards of conduct.

10. Photography and Video

Photographs or video recordings may occasionally be taken during Club activities for promotional, publicity or sporting purposes. Please indicate your preferences on the booking system and if any photography is taking place during a class please make your preferences known to the coach or photographer.

11. Personal Property

Participants are responsible for their own clothing, equipment and personal possessions.

The Club cannot accept responsibility for loss, theft or damage to personal belongings except where this results directly from the Club's negligence.

Participants should avoid bringing unnecessary valuables to activities.

12. Safety and Participation

Participants must follow all reasonable safety instructions given by coaches, instructors, staff or volunteers.

Participation in sport and physical activity carries an inherent risk of accidental injury. Participants are responsible for taking reasonable care of themselves and others while participating.

Nothing in these Terms & Conditions excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence.

13. Facilities and Equipment

Participants must treat the Club's premises, facilities and equipment with care and use equipment only as instructed.

The Club may seek reimbursement for deliberate or reckless damage to Club property or equipment.

14. Data Protection

Personal information provided when registering or booking will be used for the administration and delivery of Club activities, including booking management, payments, communications, safeguarding and emergency contact purposes.

Personal information will be handled in accordance with the Club's Privacy Policy and applicable data protection legislation.

15. Communications

The Club may use the contact information supplied during registration to send essential information relating to bookings, payments, cancellations, timetable changes, safety matters and the administration of activities.

Marketing communications will be managed separately where consent is required.

16. Changes to These Terms

The Club may update these Terms & Conditions from time to time to reflect changes to its activities, systems, policies or legal requirements.

The current version will be made available through the Club's website and/or booking system.

17. Acceptance of Terms

By completing a booking, registration or payment for a Club activity, the person making the booking confirms that:

- they have read and agree to these Activity Booking Terms & Conditions;
- the information supplied is accurate and complete;
- where booking for another person, they have authority to make the booking and provide the relevant information and permissions on that person's behalf; and
- they will notify the Club of any relevant changes to the information provided.

Last updated: August 2026